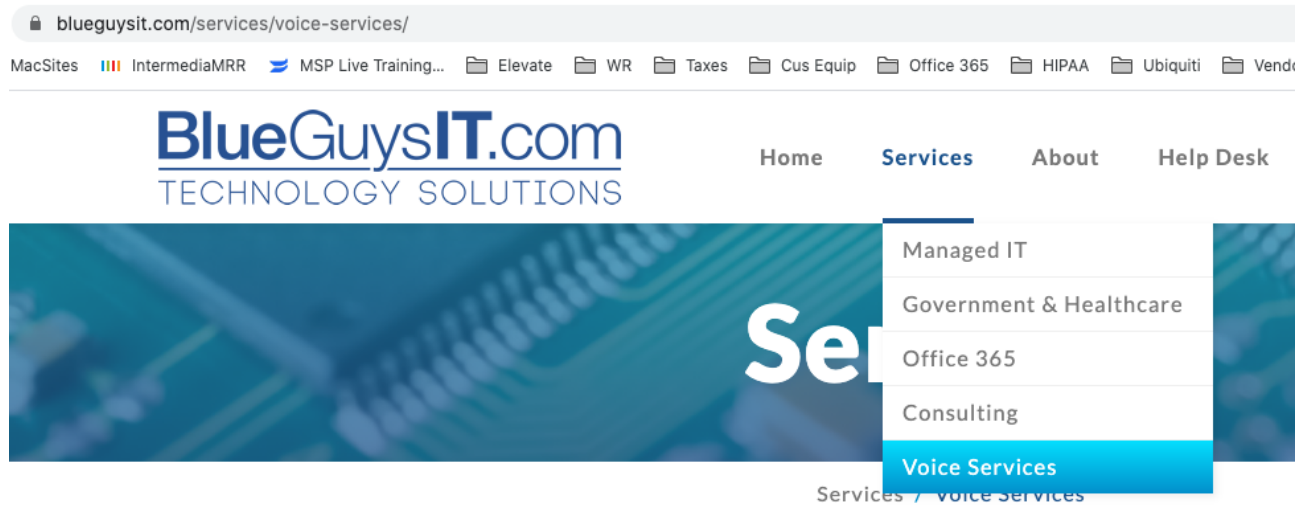


Installing the phone desktop application

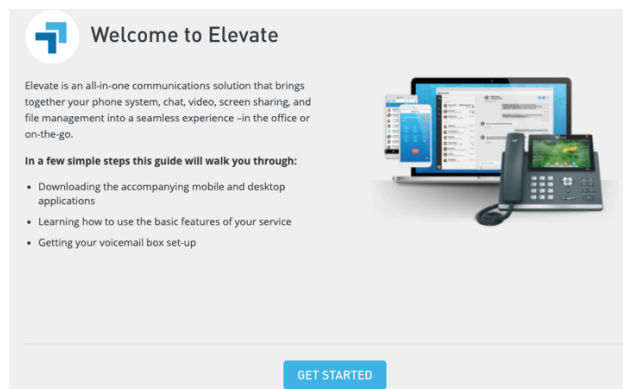
1. Go to blueguysit.com, click on services and then voice services



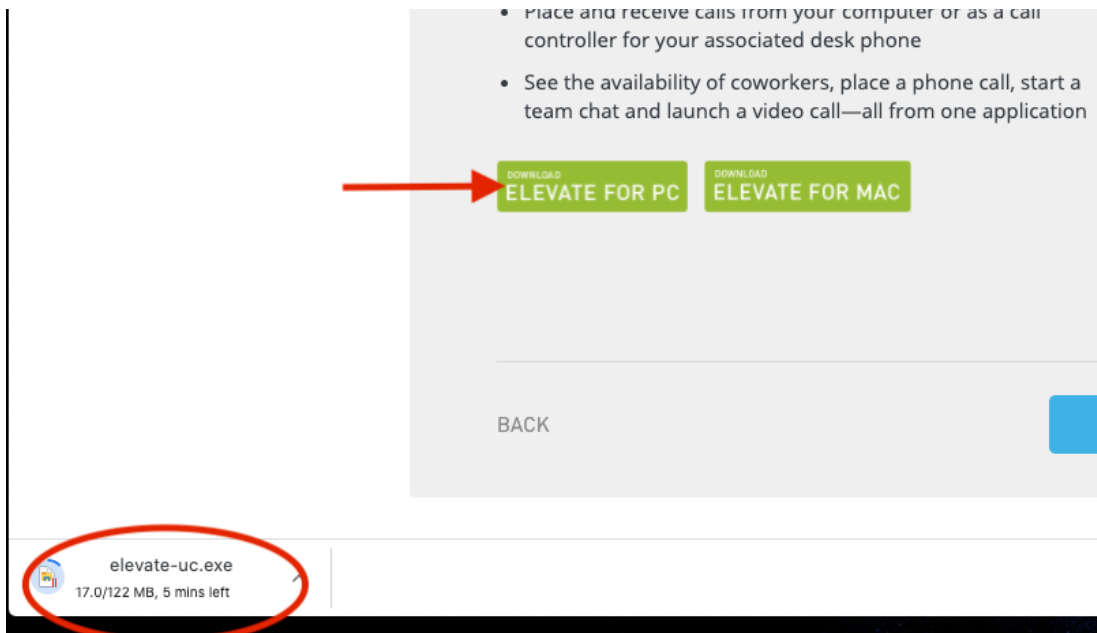
2. Scroll to bottom of page and click on "Getting Started With Your New Phone"



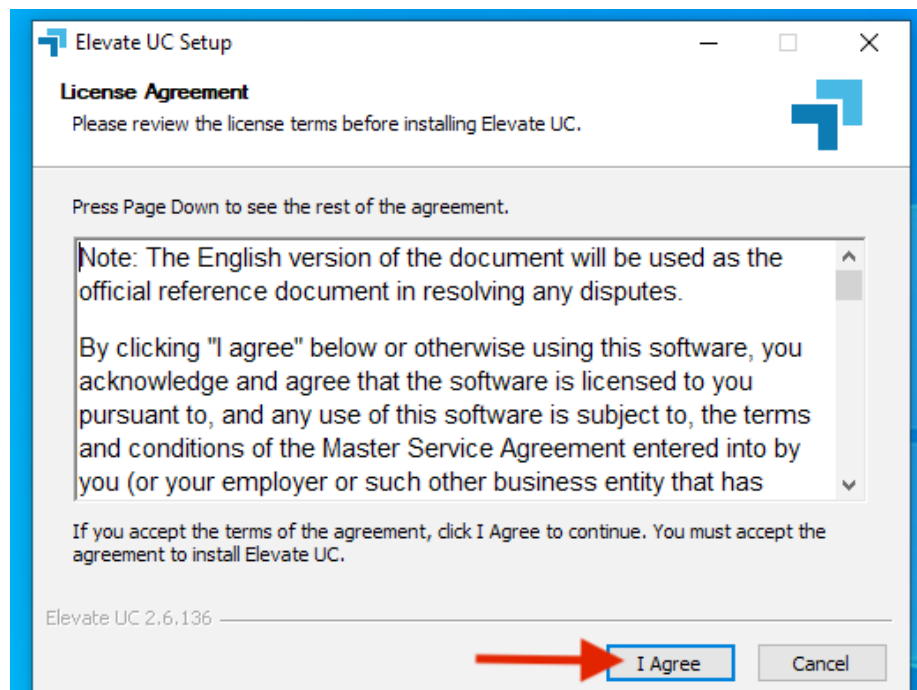
3. Click on "Get Started" on Welcome to Elevate Page.

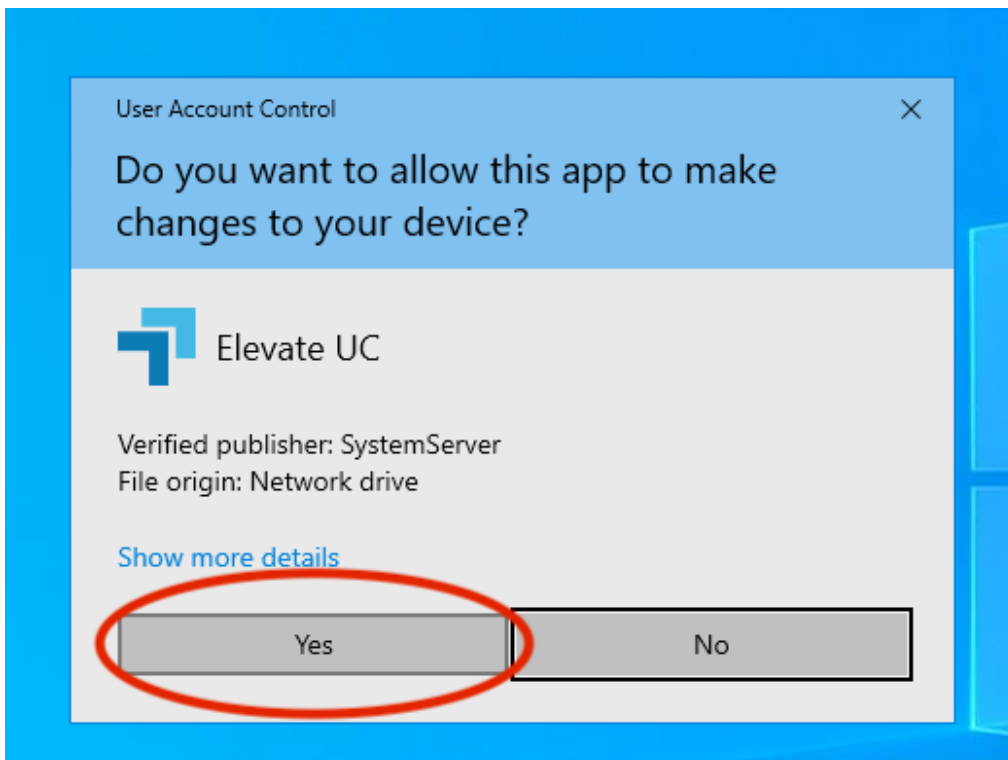
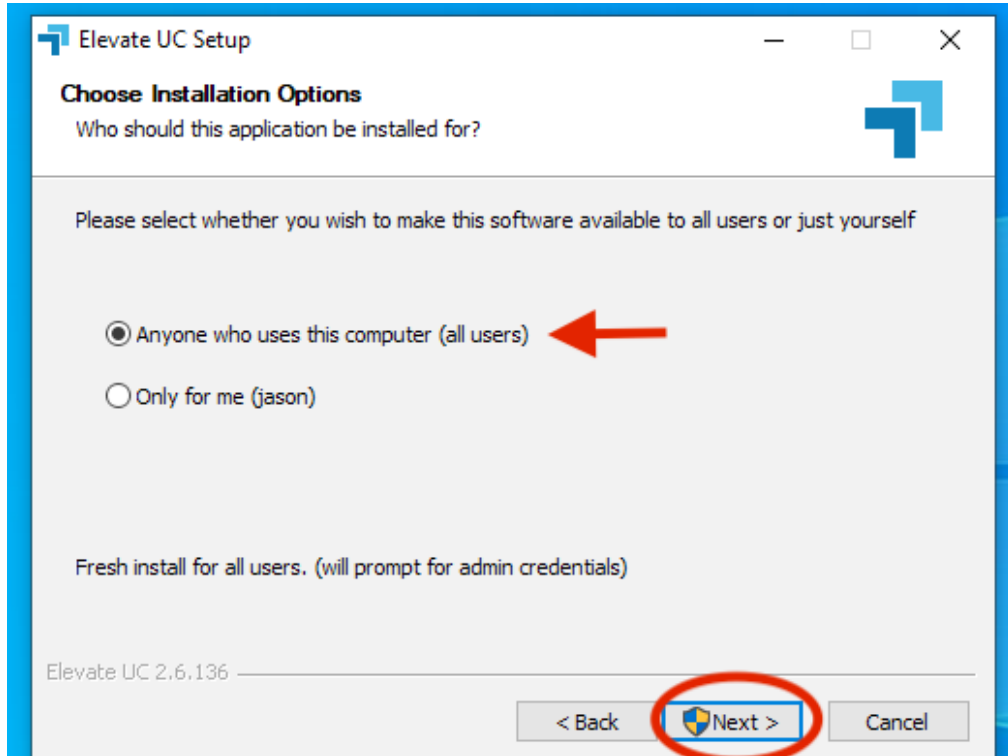


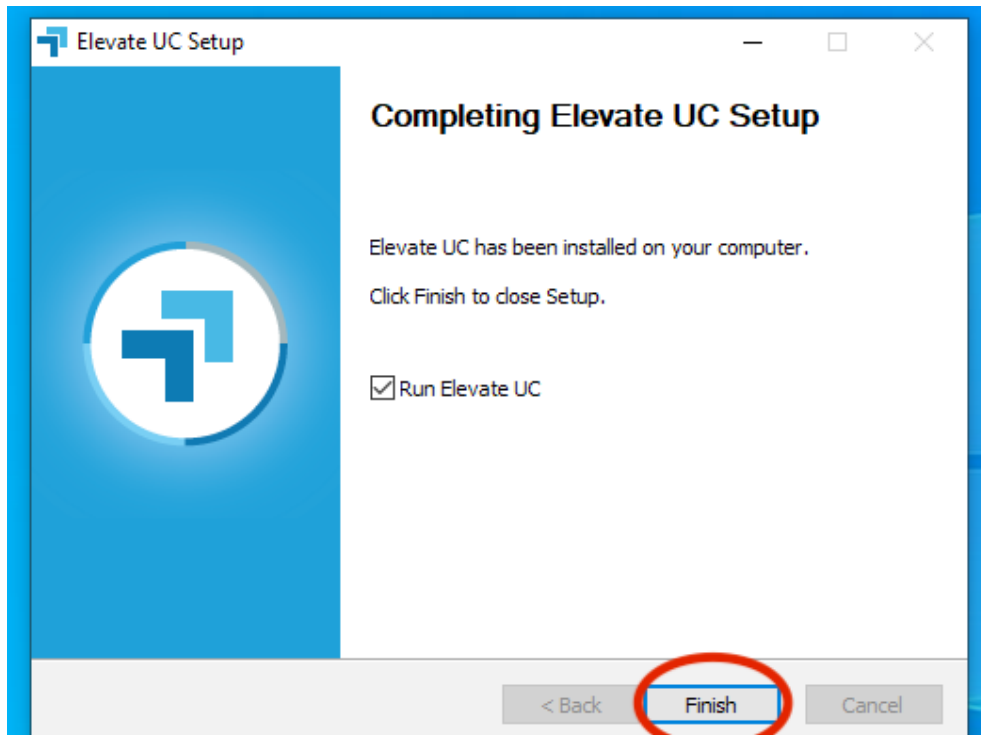
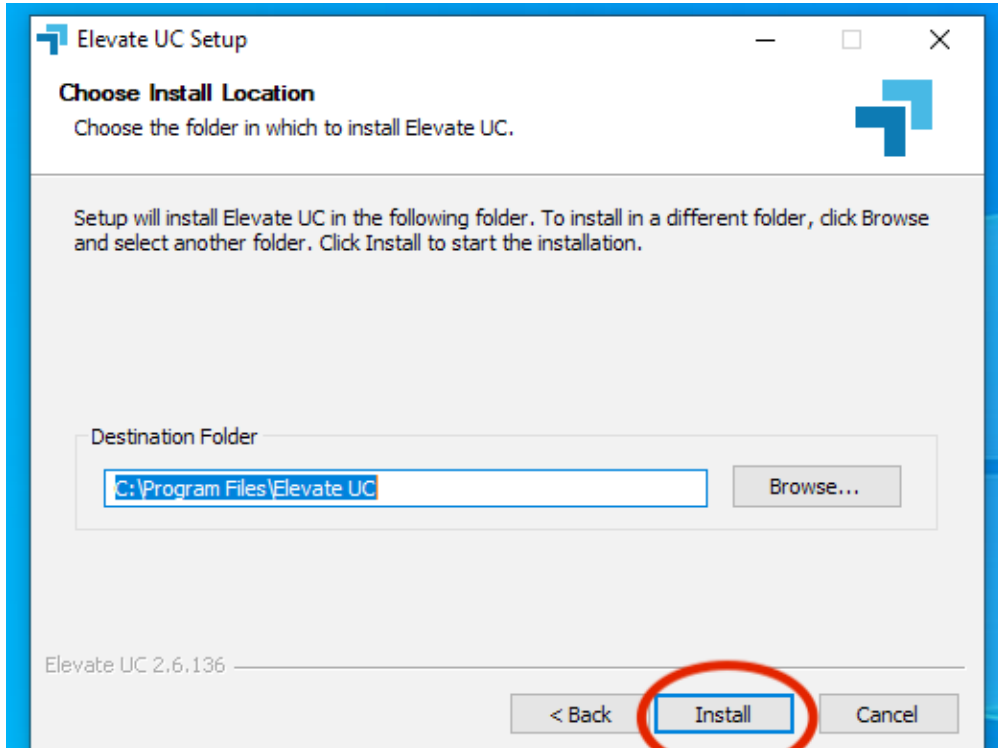
4. Click on "Elevate for PC" and download will start. Download will show in bottom left corner.



5. Click on download to begin installation and follow these prompts







ELEVATE

Please sign in to access this service

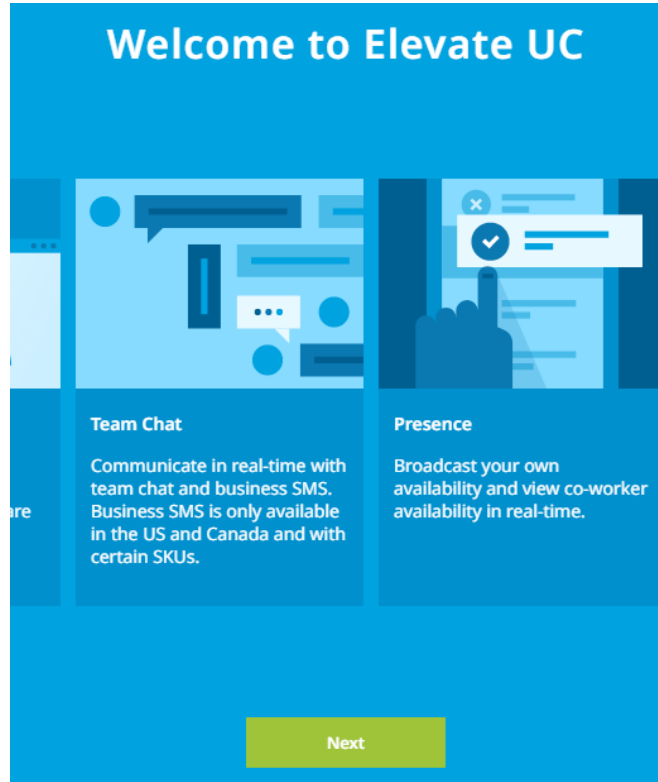
jason@blueguysit.com

.....|

[Forgot password?](#)

SIGN IN

If you don't know your password, go back to blueguysit.com voice services and click on customer login. Enter your email address and choose "forgot my password"



Choose "Call Controller" when prompted



Please select the preferred operating mode for the Elevate Application:



Softphone

Allows you to place and receive calls from your PC using the PC speaker and microphone or external speaker and microphone.

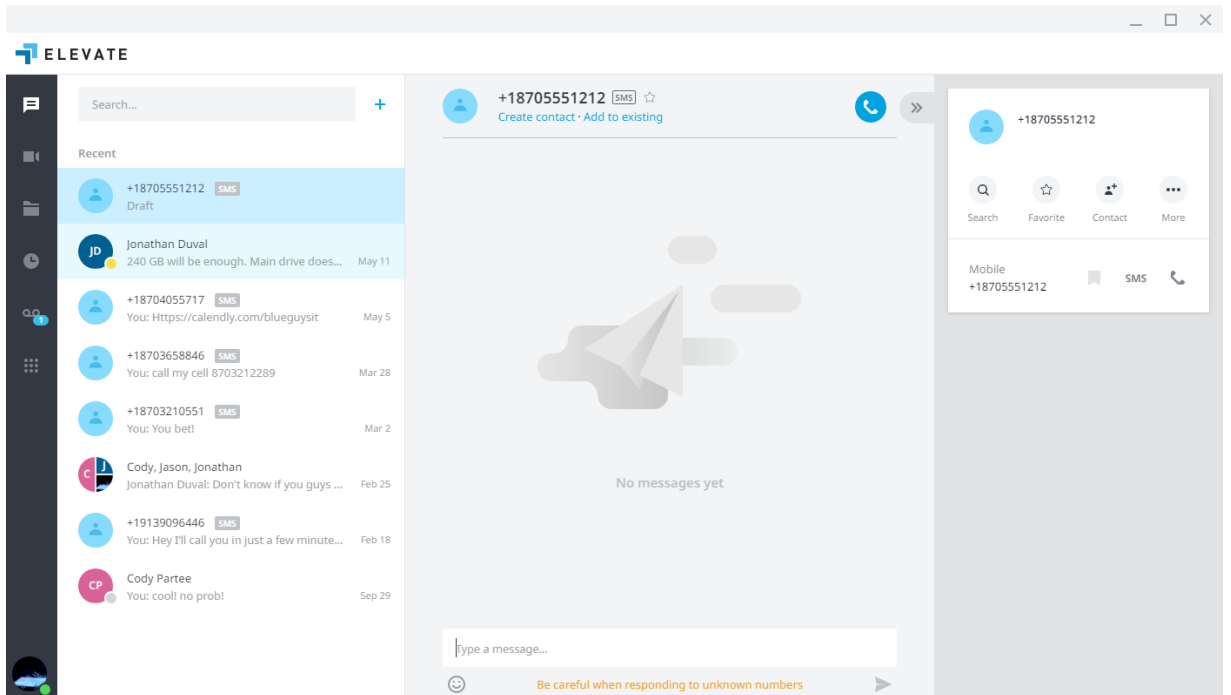


Call controller

Allows you to control your desk phone remotely for placing, transferring and parking calls.




Start



Congratulations your application is installed!

6. To manage your voicemail, click on icon in lower left corner to open application settings and then click on "Voicemail Settings"

Log Out



Jason Chamberlin
Available
Set your status message

- My profile
- Agent settings
- Application settings
- Voicemail settings** ←
- Integrations
- About

[Send feedback](#)
Current Version: 2.6.136

Click Here to Open Application Settings


Voicemail settings

Voicemail PIN

Voicemail PIN is required to access your voicemail box over

4-10 digits required

Voicemail greeting



Default greeting

Voicemail transcription

- Create transcription for voicemails
Text transcriptions of your voicemail messages will be

Email notifications

- Notify me about new voicemails via email
- Attach voicemail

For more help on using the application watch our videos under voice services on BlueGuysIT.com