# NEW MEMBERS

Richard and Mary Markham Phillip and Linda Wade

**Drake Ledbetter** 

Parushi Doddanna

Jonathan Katseanes

James and Charlotte Razer Lawrence and Pamela Glaviano

**Grant and Barbara Carter** 

Mickey and Barbara Wood

Kenneth and Gail Clark

# by Melanie Benjamin

BOOK CLUB

MARCH 25TH

The Aviator's Wife

# OZARK CUP

The Ozark Cup Match is a competition between members of Harrison Country Club and members of Big Creek Golf and Country Club. It is a two day Ryder Cup Style event on May 16-17. In the past few years we (Big Creek) have had a hard time filling our team, I am hoping that with the new members and the level of excitement around the club that we have a renewed interest in the Ozark Cup matches. If you are interested in playing in the Ozark Cup Matches please come by or call the golf shop (870)425-8815 and sign up by March 15th.

The team consists of 15 players, 12 open division players, 2 senior division (55 and older) players, plus myself, (if you are 55 or over that does not mean you can't play in the open division). If after the signup deadline of March 15th we do not have enough people wanting to be on the team, I will make phone calls to members asking them to help fill out the team. If we have 14 members sign up then those 14 will make up the team, providing two are old enough to play in the senior division. If we have more than 14 sign up to play in the matches we will then qualify for spots on the team. (Details for qualifying to come later)

I am looking forward to building a winning team for years to come and to have bragging rights over Harrison Country Club. If you are interested please come by or call the golf shop before March 15th.

Todd Dunnaway Head Golf Professional Big Creek Country Club 870-425-8815 w 479-422-8722 c

# BIG CREEK GOLF & COUNTRY CLUB

452 Country Club Drive Mtn. Home, AR

March 2015 Volume 16/Issue 3

# **RESERVE YOUR LOBSTER TODAY!!**

Please join us on Saturday, March 21st for a lobster feast! Chef Rick will feature whole fresh Maine lobster that he will have flown in for our dining pleasure. The lobster has to be pre-ordered and Chef Rick needs your reservation no later than Friday, March 13th. Dinner will include soup or salad, a 1½ lb. whole fresh lobster with drawn butter, starch and vegetable du jour. The cost will be \$42.00 (excluding tax and gratuity) and due to the nature of the pre-order, those that commit and don't show, will be charged.

# **ART WITH A TWIST**

As you can see by the pictures, Art with a Twist was a huge success. Please plan on joining us for our next event on Thursday, March 19th 5:30-7:30 in our dining room. This is not just an event for ladies...gentlemen you're welcome to join!!! Keep in mind this is limited to 30 participants and if you can't make this one..not to worry, we will host this event the third Thursday of every month. The cost is \$40.00 per person and includes all supplies and a glass of wine. (smocks not included) Call and reserve your spot today.













# MEMBERSHIP SURVEY

Big Creek's staff and managment would love to hear from our valued members and offer this survey for you to give us some feedback on how well we're meeting your needs and expectations. Have you had a suggestion for the course? Pro Shop? Maybe something you'd like to see incorporated on our menu? Now is the time to let us know. Rate the following topics from 1 to 5. One being unsatisfactory, and 5 being excellent. If you have a suggestion, please provide it on the line below each topic. You may mail or bring your survey to the clubhouse. Please return all surveys by April 15th.

### THE COURSE

Are you satisfied with the overall design and play of the course?

1 2 3 4 5

Are you satisfied with the overall golf course condition?

1 2 3 4 5

Are the tee boxes kept in good condition?

1 2 3 4 5

Are the fairways, traps, greens and collars maintained appropriately?

1 2 3 4 5

### **OUTSIDE OPERATIONS**

Are you satisfied with our cart service?

1 2 3 4 5

Are you satisfied with the process of getting bags out and onto carts?

1 2 3 4 5

Are you satisfied with the club cleaning?

1 2 3 4 5

Are you satisfied with the information and usability of our website?

1 2 3 4 5

### **CLUBHOUSE**

Does the clubhouse menu meet your expectations for Big Creek?

1 2 3 4 5

Is the value of our food and service to your expectations?

1 2 3 4 5

Are you satisfied with the service you receive when dining?

1 2 3 4 5

Do you feel special events are advertised well, the membership is appropriately notified and the event is well orchestrated?

1 2 3 4 5

## DAY TO DAY OPERATIONS

Are you satisfied with the customer service from our Office Staff?

1 2 3 4 5

Are your bills accurate and descriptive?

1 2 3 4 5

Do you receive mailings in a timely manner?

1 2 3 4 5

# ADDITIONAL COMMENTS:

THANK YOU FOR COMPLETING OUR SURVEY!